How to Book your Freight on Alaska Air Cargo.

**STEP ONE: YOU MUST BE A KNOWN SHIPPER**
The U.S. Government has established security measures which prohibit air carriers from accepting cargo on passenger aircraft that does not originate from shippers who meet TSA requirements. Only Known Shipper cargo will be accepted including shipments tendered by IAC and DSIP.

To become a Known Shipper, visit [alaskacargo.com](http://alaskacargo.com) and click on Known Shipper Information or call 1-800-225-2752 and ask for a Known Shipper application form.

Some exceptions to the Known Shipper rule apply. Please contact your Local Sales Manager or the Cargo Service Center for more information. These regulations do not apply to our freighter service where available including limited road feeder service in and out of Los Angeles, Portland, Sacramento, San Francisco, Seattle, Vancouver BC.

**STEP TWO: CONVENIENT BILLING CHOICES**
Of course, you can always use cash or a credit card for payment. Or, you may want the ease of being billed for your Air Freight shipments. Go to [alaskacargo.com](http://alaskacargo.com) and click on Credit Application to get your account and billing arrangements set up.

**STEP THREE: MAKE A BOOKING BOOK IN ADVANCE**
Visit [alaskacargo.com](http://alaskacargo.com) and click on Booking Request to fill out the online booking form.

-OR- CALL THE ALASKA/HORIZON CARGO SERVICE CENTER

Call the Cargo Service Center at 1.800.225.2752 to book your air cargo shipment.

You choose the service level required. With Alaska Air Cargo we offer a variety of delivery options — GoldStreak, Priority and General Air Freight service levels.

Pricing and rate information is also available at [alaskacargo.com](http://alaskacargo.com).

Over the past 75 years we’ve gone from a small float plane operation around Anchorage to servicing more than 80 destinations across North America. And while where we fly and what we fly may have changed considerably since 1932, the reason we fly hasn’t changed a bit. We fly for you.

And we are continuing to improve our cargo service commitment by adding:

**EFFICIENCY WITH NEW EQUIPMENT**
- Now, offering the first and only 737-400 freighter service between Seattle and points in Alaska offering greater capacity to move your freight when you need it
- Introducing new 737-400 combi aircraft, which transports passengers and cargo simultaneously, to better serve cargo customers throughout Alaska and beyond
- The new cargo fleet of 737-400s will accommodate larger cargo pallets and provide more advanced flight-guidance capabilities than the cargo fleet of 737-200s it replaces

**VISIBILITY WITH ONLINE PACKAGE TRACKING**
Available system wide with the new cargoSPOT cargo management system in November 2006.

**CONVENIENCE WITH GOLDSFREAK DOOR-TO-DOOR DELIVERY SERVICE**
You can stay where you are — now you don’t have to go to our Alaska Air Cargo facility to drop off or pick up your packages, we will do it for you. Call 1.800.634.7113 for complete program schedules and details.

Call 1.800.2ALASKA or 1.800.225.2752 [alaskacargo.com](http://alaskacargo.com)

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Our GoldStreak® service offers you the quickest route for your most time-sensitive packages.

GoldStreak Package Express is booked on the next available flight.

GoldStreak shipments must be booked in advance for the guarantee to apply. You may book online at alaskacargo.com or by calling 1.800.225.2752.

GoldStreak package pick up and delivery service — door-to-door arrangements — can be made by calling 1.800.634.7113.

**GOLDSTREAK SERVICE CONDITIONS**
- Each piece must be less than 100 pounds actual weight
- No limit to number of pieces
- GoldStreak Packages must be accepted at the cargo location one hour prior to aircraft departure
- GoldStreak Packages are available for customer pick up within one hour of flight arrival
- Published GoldStreak rates do not include tax or fuel surcharges. Accumulated total will be calculated at time of tendering
- GoldStreak Package Express shipments are subject to dimensional weight
- No dangerous goods accepted

**GOLDSTREAK GUARANTEE**
Alaska/Horizon Air Cargo guarantees shipments will be transported on the scheduled flight and/or recovered within 1 hour of the originally scheduled flight arrival time. If not available for customer pick up within 2 hours of flight arrival time, service charge may be refunded 50%. All claims must be requested by customer. Guarantee refund requests may be made at the City of Origin or the Destination City within 7 days of service failure. Guarantee applicable to Alaska flights #1 through #999, and #2000 through #2999 only. Guarantee is for transportation charges only with the following restrictions: Flight cancellation or delay due to air traffic control difficulties, weather or acts of God. Other restrictions may apply.

**PRIORITY SERVICE CONDITIONS**
- Priority Goods must be accepted at the Alaska Air Cargo facility 2 hours* prior to aircraft departure
- Dangerous Goods must be accepted 4 hours prior to aircraft departure
- Goods traveling on freighter must be accepted 4 hours* prior to aircraft departure
- Each piece must be 300 lbs or less (100 lbs. on Horizon Air flights) except for flights accommodating ULDs
- Other dimension restrictions may apply depending on aircraft type
- Priority Air Freight shipments are subject to dimensional weight
- No limit to number of pieces
- Published rates do not include tax or fuel surcharges. Accumulated total will be calculated at time of tendering

* Large volume shipments may require additional time for processing. Please tender shipments as early as possible to avoid delays.

**PRIORITY GUARANTEE**
Alaska Airlines/Horizon Air guarantees shipments will arrive at destinations within 4 hours of original flight scheduled arrival time. If not available for customer pick up within 6 hours of original flight scheduled arrival time, the service charge can be reduced to the standard General shipment rate. Dangerous Goods shipments do not apply. All claims must be requested by customer. Guarantee refund requests may be made at the City of Origin or the Destination City within 7 days of service failure. Guarantee applicable to Alaska flights #1 through #999, and #2000 through #2999 only. Guarantee is for transportation charges only with the following restrictions: Flight cancellation or delay due to air traffic control difficulties, weather or acts of God. Other restrictions may apply.

**GENERAL SERVICE CONDITIONS**
- These shipments are transported on a space available basis
- Target shipment arrival dates within 48 hours of acceptance
- Flights leaving within 2 hours of acceptance will not be eligible
- Upgrades to Priority must be booked to available capacity and moved based on booking date
- Available for customer pick up within 2 hours of flight arrival
- Available for customer pick up within 4 hours for freighter service
- Each piece must be 300 lbs or less (100 lbs. on Horizon Air flights) except for flights accommodating ULDs
- Other dimension restrictions may apply depending on aircraft type
- General Air Freight shipments are subject to dimensional weight
- No limit to number of pieces
- Published rates do not include tax or fuel surcharges. Accumulated total will be calculated at time of tendering
- Special Commodity rates may apply